

How to clear the cache and cookies on your mobile device

Android devices:

Go to **Home** screen and tap on the following in the specified order:

Browser (e.g. Chrome)

Menu (The three dots)

Settings

Privacy & Security

OK

Clear all cookie data

OK.

iOS devices:

Go to your **Home** screen >

Tap on **Settings** >

Scroll down to **Safari** >

Tap on **Clear History and Website Data** >

Tap on **Clear History and Data.**